

Johnston's Gift Cards—FAQs

How do I purchase a Johnston's Gift Card?

In Person or by phone:

At Johnston's Corporate Office

9865 Wales Road

Erie, PA 16510

(814) 897-1900

*Year-round during regular office hours
Mon-Fri, 8am—5pm*

At Johnston's Garden Center Office

10000 Wales Road

Erie, PA 16510

(814) 739-2820

*April through the Wednesday before
Thanksgiving*

Gift Cards purchased over the phone can be held for pick up in person or mailed via USPS.

Does a Johnston's Gift Card expire or lose value?

No, a Johnston's Gift Card will never expire or lose value.

Where can I use a Johnston's Gift Card?

Gift Cards can be redeemed for purchases at Johnston's Garden Center, 10000 Wales Road, Erie, PA 16510 or at Johnston's Corporate Office, 9865 Wales Road, Erie PA 16510.

Can I re-use my old Johnston's Gift Card?

Yes, a spent Gift Card can be reloaded with additional funds up to \$500 per card.



In what increments can I buy a Johnston's Gift Card?

Gift Cards can be purchased in any dollar amount (\$USD) though each plastic Gift Card has a \$500 limit.

How do I check the balance on my Johnston's Gift Card?

Balances can be checked by customer service staff in person or by phone at Johnston's Corporate Office or Johnston's Garden Center

Can I show my Gift Card receipt or invoice in lieu of the Gift Card?

No, only the original plastic Johnston's Gift Card (or signed paper gift certificate, in some cases of older Gift Cards) may be redeemed. If you received your Gift Card via USPS and think your Gift Card is missing from the envelope, please call Johnston's immediately to report.

Johnston's Gift Card Terms & Conditions:

Gift Card is redeemable at Johnston's Garden Center and Johnston's Evergreen Nursery Wholesale Office. Wholesale purchases are limited to Green Industry professionals with a registered account. Gift Cards have no expiration, fees, or declining value. Gift Cards are not redeemable for cash and are not a credit or debit card. Gift Cards can only be used for new purchases and may NOT be applied to existing account balances. All Gift Cards are non-refundable and non-replaceable. Protect your Gift Card like cash. Invoices are a receipt of the purchased Gift Card but are not to be used as the Gift Card.